AmeriHealth Caritas Pennsylvania
Community HealthChoices
8040 Carlson Road, Suite 500
Harrisburg, PA 17112

Community
HealthChoices

AmeriHealth Caritas
Pennsylvania

May 19, 2020

Dear AmeriHealth Caritas Pennsylvania Community HealthChoices (CHC) Provider,

To reduce the burden on providers and patients during the COVID-19 pandemic, AmeriHealth Caritas Pennsylvania CHC will follow the guidelines released by the Department of Human Services (DHS). These policies will be in place while a valid disaster declaration authorized by the Governor for the COVID- 19 virus remains in effect.

1. **The DHS Provider Quick Tips #241 addresses changes to prior authorization requirements specific to the following provider types:**
   - Inpatient Hospital Admissions
   - Long Term Acute Care Hospitals
   - Hospice Services
   - Shift Nursing
   - Inpatient Rehab Services
   - Skilled Nursing Facility

2. **The DHS Provider Quick Tips #243 outlines some important reminders for claims submitted for dates of service March 1, 2020 and after:**
   - Institutional claims submitted related to the COVID-19 virus either electronically via ASC X12837 or paper UB-05 format must include a DR (disaster related) condition code.
   - Professional claim submitted related to the COVID-19 virus either electronically via ASC X12837 or paper CMS-1500 format must include a CR (catastrophe/disaster related) modifier on the detail line with any claims for dates of service March 1, 2020 and after.
   - DR and CR modifiers should be billed in the last position, following any pricing/standard modifiers.
   - If a claim has already been submitted for services without a CR or DR modifier, there is no need to resubmit the claim.

To read the complete details of each of these Provider Quick Tips visit our dedicated COVID-19 web page at www.amerihealthcaritaschc.com→providers.

Thank you for your partnership and care of our Participants as we work together through this challenging health situation. If you have any questions, please contact your Provider Account Executive.

Sincerely,

Stephen Orndorff
Director, Provider Network Management