

**To:** AmeriHealth Caritas Pennsylvania (PA)/ AmeriHealth Caritas PA Community HealthChoices (CHC) Providers

**Date:** March 22, 2023

**Subject** Change Healthcare User Guide Link Updates

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**Effective 3/31/23**, Change Healthcare will be updating all Electronic Claims User Guide links throughout their provider systems and communication materials. This means that all former Electronic Claims User Guide links **will no longer work beginning 3/31/23**. Please visit [www.amerhealthcaritaspa.com](http://www.amerhealthcaritaspa.com) → Providers → Billing → EDI-EFT-ERA electronic billing services or [www.amerhealthcaritaschc.com](http://www.amerhealthcaritaschc.com) → For Providers → Claims and billing → Electronic claims submission, payment, and remittance advice services for the updated links.

**Please note:** if you have bookmarked the Electronic Claims User Guide links in your internet browser, you will need to update your bookmarks with the new links, which can be found at [www.amerhealthcaritaspa.com](http://www.amerhealthcaritaspa.com) → Providers → Billing → EDI-EFT-ERA electronic billing services or [www.amerhealthcaritaschc.com](http://www.amerhealthcaritaschc.com) → For Providers → Claims and billing → Electronic claims submission, payment, and remittance advice services.

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at **1-800-521-6007**.